## Virginia Wireless E-911 Services Board Project Management Monthly Activity Report

Vendor: L. Robert Kimball & Associates, Inc.

Region/Locality: Southeast Region

Period: 28 September - 25 October 2003

Activity Report				
	<b>Hours This</b>			
Task	Period	Comments		
Active Tasks				
Project Reporting / Status Review	17.00			
1. WSB monthly report.	12.00			
2. Contacted Greensville County, Sussex County, and Surry County for PSAP status; Greensville				
to go primary and Surry and Sussex to cutover.	3.00			
3. Met with Kimball Richmond office staff to review/identify cutover and WSP testing issues and				
concerns.	2.00			
WSP / LEC Contact & Coordination	32.50			
1. Coordinated Verizon LEC and WSP MPC testing for Isle of Wight County due to rehome to new				
tandems.	6.00			
2. Contacted and coordinated with WSPs to schedule testing in City of Franklin, Southampton				
County, Isle of Wight County, Surry County, and Sussex County.	23.00			
Assisted Isle of Wight County with nTelos translation issues.		See Note 1 in Issues below.		
System Implementation, Assistance, and Coordination	27.25			
1. Participated in weekly conference calls for cutover coordination with PSAPs and Verizon LEC.				
Initiated follow-up calls with LEC and PSAPs to coordinate scheduling action items required for				
cutover.	27.25			
Map / CAD Assessment & Assistance	6.75			
1. Assisted Isle of Wight County GIS technician with Phase I cell sectors and MapStar; cell tower				
coverage layer; and provided NENA standard on formats and protocols for GIS mapping.	6.75			
Training Assistance	3.75			
Created wireless PowerPoint presentation for Isle of Wight for staff training.	2.50			
2. Collected screen shots training presentation to be given to Surry County and Sussex County.				
	1.25			
Cost Recovery / True-up	14.75			
Completed 2003 True-up assistance with Greensville County and Surry County.	7.50			
2. Assisted Isle of Wight County, Southampton County, Surry County, Sussex County, and the				
City of Franklin with 2005 Funding requests.	7.25			

Acceptance Testing		76.00		
Coordinated drive testing with WSPs for Isle of Wight.		52.00		
2. Coordinated T-Mobile and Triton Phase II testing in City of Franklin.		16.00		
3. Coordinated Triton Phase II testing in Southampton County.		8.00		
	TOTAL HOURS	178.00		
Completed Tasks				
PSAP Assessments	Region			
CPE Upgrade / Installation	City of Emporia, City of Franklin, Greensville County, Southampton County, Isle of Wight County			
Cutover	City of Emporia, City of Franklin, Greensville County, Southampton County, Isle of Wight County			

## Issues of Importance / Accomplishments

1. When arranging for WSP MPC and drive testing for Isle of Wight County, nTelos replied that they had already routed calls to the Jefferson and High Street (Norfolk) tandems in March 6, 2003. This would have been impossible because Verizon LEC had not cutover the PSAP off the Rockwell switch to new CPE that would be trunked to the new tandems. If this was so, then nTelos subscribers calling 9-1-1 within the county would not have had their calls completed/connected to the PSAP. The PSAP did not report any confirmation by nTelos and, apparently, no test calls were done. When prompted for explanation, nTelos refused to answer. During testing nTelos experienced translation issues. It was found that they had their trunks set up to deliver CAS. Corrected.

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